GP PATIENT SURVEY

Results from the 2026 survey

Cornerways Medical Centre

NHS

Practice details

Cornerways Medical Centre

5 Parkers Close, North Poulner,
Ringwood, BH24 1SD

J82150 Practice code

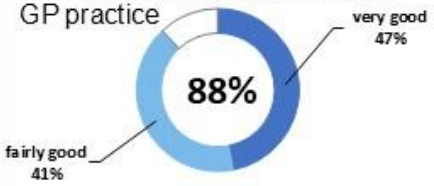
268 surveys sent out

105 surveys sent back

39% completion rate

Overall experience

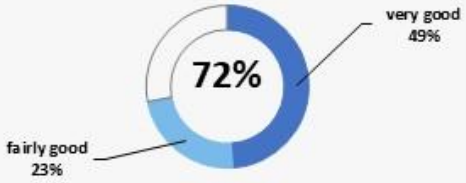
Good overall experience of this GP practice



		Very Good	Fairly Good
National	77%	46%	31%
ICS	74%	43%	31%

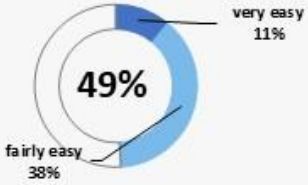
Accessing the practice

Good overall experience of contacting this GP practice



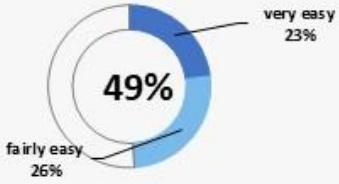
		Very Good	Fairly Good
National	73%	42%	31%
ICS	70%	40%	30%

Easy to contact this GP practice on the phone



		Very Easy	Fairly Easy
National	57%	23%	34%
ICS	52%	20%	32%

Easy to contact this GP practice using their website



		Very Easy	Fairly Easy
National	58%	27%	31%
ICS	55%	23%	31%

Helpfulness of reception and administrative team at this practice



		Very Helpful	Fairly Helpful
National	85%	44%	41%
ICS	83%	41%	42%

Knew what the next step would be after contacting this GP practice



National	84%	Yes, knew next step
ICS	83%	Yes, knew next step

Knew what the next step would be within two days of contacting this GP practice



National	93%	Yes, knew within two days
ICS	92%	Yes, knew within two days

① Comparisons with National results or those of the ICS (Integrated Care System) are indicative only, and may not be statistically significant.

Data by Ipsos

For more information about this practice, please go to: Https://Gp-Patient.Co.Uk/Patientexperience/Results?Code=J82150

Ipsos

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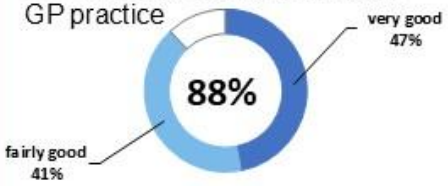
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Overall experience

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		Very Good	Fairly Good
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ICS	74%	43%	31%

Experience at last appointment

The healthcare professional had all the information they needed about the patient



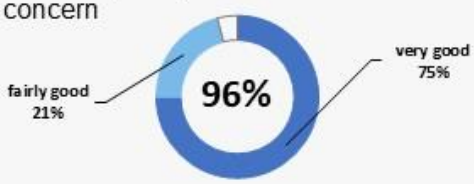
		Definitely	To some extent
National	92%	58%	34%
ICS	92%	58%	35%

The healthcare professional was good at listening to the patient



		Very Good	Fairly good
National	87%	62%	25%
ICS	87%	63%	24%

The healthcare professional was good at treating the patient with care and concern



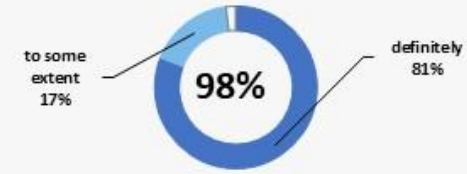
		Very Good	Fairly good
National	86%	62%	24%
ICS	86%	63%	23%

The patient was involved as much as they wanted to be in decisions about their care and treatment



		Definitely	To some extent
National	92%	62%	29%
ICS	91%	63%	28%

The patient had confidence and trust in the healthcare professional they saw or spoke to



		Definitely	To some extent
National	93%	64%	28%
ICS	92%	64%	28%

The patient's needs were met



		Definitely	To some extent
National	90%	58%	32%
ICS	89%	58%	31%

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